



**Job Title:** Beverage Cart Attendant

**Department:** Food and Beverage

**Reports To:** Restaurant Manager

**Job Summary:** The Beverage Cart Attendant is responsible for providing exceptional service to golfers by delivering beverages and snacks on the course. This role requires excellent customer service skills, the ability to drive a beverage cart safely, and knowledge of beverage and snack offerings.

**Key Responsibilities:**

1. **Customer Service:**
  - Greet and interact with golfers in a friendly and professional manner.
  - Take orders and deliver beverages and snacks promptly.
  - Handle cash and credit card transactions accurately.
2. **Beverage Cart Operations:**
  - Stock the beverage cart with drinks, snacks, and necessary supplies at the start of each shift.
  - Maintain cleanliness and organization of the beverage cart.
  - Monitor inventory levels and restock as needed throughout the day.
3. **Sales and Upselling:**
  - Promote and upsell beverages and snacks to increase sales.
  - Provide information about promotions or specials.
4. **Safety and Compliance:**
  - Drive the beverage cart safely and follow all golf course regulations.
  - Verify the legal drinking age of customers and serve alcoholic beverages responsibly.
  - Comply with all health and safety regulations.
5. **Administrative Duties:**
  - Complete daily sales reports and inventory logs.
  - Report any maintenance or operational issues with the beverage cart to the manager.

**Qualifications:**

- **Experience:** Previous customer service experience, preferably in a food and beverage or hospitality setting.
- **Skills:** Strong communication and interpersonal skills, ability to handle cash transactions, basic math skills.
- **License:** Valid driver's license and a clean driving record.



- **Physical Requirements:** Ability to lift and carry up to 25 pounds, stand and walk for extended periods, work outdoors in various weather conditions.
- **Must be 18 years of age**

**Personal Attributes:**

- Friendly and outgoing personality.
- Reliable and punctual.
- Ability to work independently and as part of a team.
- Professional appearance and demeanor.

**Working Conditions:**

- Shifts may vary, including weekends and holidays.
- Work primarily outdoors on the golf course.